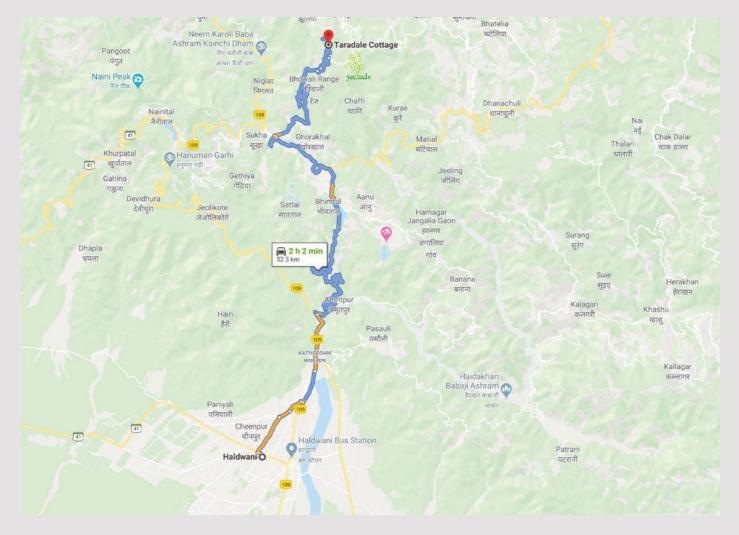


FACT SHEET - SECLUDE RAMGARH, TARADALE



Seclude Taradale is a beautiful 7 hour drive from Delhi, and lies in the sleepy hamlet of Ramgarh in the north-eastern part of the Kumaon region of the Himalayas. This relatively undiscovered but increasingly popular destination is often termed as the fruit basket of the picturesque Uttarakhand state because of its sprawling peach, plum, apricot, apple & pear orchards. The beauty of Ramgarh and its surrounding majestic mountains, pristine Oak & Rhododendron forests, crisp cool air and vast clear skies attracted several industrial & royal houses to set up their estates here in the last century. The peace & tranquillity of this place inspired the likes of Rabindranath Tagore who penned parts of his famous Gitanjali here. Mahadevi Verma the prose & poetry writer built an abode here which is now a museum. Narain Swami & Sri Aurobindo also founded Ashrams in the vicinity. The famous wildlife conservationist and writer Jim Corbett stayed here while en-route to bag one of the man-eating Tigers and has mentioned Ramgarh in one of his books.

Taradale Cottage was christened after the illustrious Aristocrat & Diplomat Major General 'Tara' Singh Bal, and belongs to his second generation descendants. The quaint Cottage is situated in a fairly secluded spot overlooking tree covered slopes and a verdant green valley or "Dale" from which it derives the latter half of its name.



SECLUDE RAMGARH, TARADALE

(On PWD Rest House Road) Village Bohrakot, Tehsil, (Malla) Ramgarh Dist Nainital, Kumaon, Uttarakhand – 263 137 India.

If you are coming from either Haldwani or from Tanda-Kala Dungi road, head towards Bhowali and from Bhowali take the road which goes to Malla Ramgarh. The distance from Bhowali to Malla Ramgarh is 11 kms. As soon as you reach Malla Ramgarh, take a sharp hairpin left before the market on the road (Opposite the Mother Dairy Manufacturing Unit) which goes down to the Dak Bungalow Road. Go down this road for about 2.5 kms and you will find "Rainbow Nursery" on your right. Park your car near the Rainbow Nursery and there is a 250 meters walk to the property. Stay in touch with our Property Manager for directions.

The Google Pin Location is https://bit.ly/39ppLl5



🔥 By Air

The nearest domestic airport is "Pant Nagar" and the nearest International Airport is Delhi. Pant Nagar Airport is 76 kms away (a three hour drive) and Delhi Airport is 341 kms which is a seven hour drive away.

By Train

The nearest railway station is Kathgodam Railway Station and is 46 kms away which is a one-and-a-half hour drive. Taxis are easily available and can be arranged as well.

By Road

Ramgarh is well connected by surface network with all the major cities and towns like Nainital, Ranikhet, Almora, Haldwani, Pithoragarh, Moradabad, Delhi, Bareilly, Dehradun, Haridwar, Lucknow and Agra. There are A/C Volvo Bus Services from Delhi to Nainital, Haldwani or Kathgodam . And a variety of taxis available from there onwards to Ramgarh To book check any of the Indian popular Travel Portals or Volvo buses websites. Other overnight buses to the above destinations are also available from the Anand Vihar bus stand in Fast Delhi.

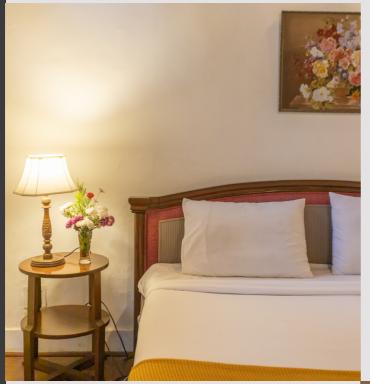
Transfers

Seclude is happy to arrange transfers (at an additional charge) from either the bus stop, airport or the railway station to/from the hotel. For assistance, please contact the Property Manager @ +91-74098-20083. Or, you may also contact at our corporate office @ +91-9810743242.

Parking

Parking is available near "Rainbow Nursery" about 250 meters away from the property.

Seclude Taradale is a small "home away from home" property, set amidst a secluded natural environment and provides an old world charm & architecture. Our philosophy is to offer a unique warm, intimate and informal homely ambience, without compromising on comfort, service, hygiene & food quality, whilst employing local talent and endeavouring to be a green & sustainable hotel. We are not a generic star hotel. Our location is off the road and is accessible by a brief walk, which adds to the serenity of our property.





This is a ground floor room that allows you to step out into the common courtyard verandah. Its extra high celings and "roshandaans" transport you back into the time of "burra saabs" and their aesthetic sense. Order a cuppa cha with tea cake in the evening and it will be served to you with its very special teacosy.



The room with the most light in the house, has a niche sitting area where the sun streams in effortlessly in the morning. There are multiple windows in the room, each looking out at a different view. The sound of birdsongs, the rustling of the tree leaves, the waking up of the butterflies is the sound scape for this room during the entire day.









An ancient four poster bed greets you as soon as you enter and all you would want to do is crawl into the soft big white comforting duvet. The bay window area has an interesting wooden rafter roof with a hanging light right in the middle casting deep shadows at night. This is the room for sleepyheads.



This is a twin bedded room for people who don't want to fight for the same "rajai" As you lie in bed and stare at the old wooden rafters, we suggest you get lost in counting your blessings at least once in the day. Let the room be grateful for your presence.







The quintessential Attic Room. You are on top of the world looking down on creation and that's the only explanation you can find. See the sky change its colour palette to suit your mood, see the leaves of the tree outside the window sway to the dance of the flowing wind. Just see and breathe.





A mountain house has to have a family room. The one where the kids sleep in the attic part of the room and jump around while the parents shout at them from below. The room has a wood burning fireplace by the bed which warms the entire suite with its coziness. A small bay window seating allows curl up and read moments while you look out at the clouds caressing the mountains.



Seclude places the well being of everyone as their top priority and has therefore adapted the following measures as per WHO Hospitality Industry and the local authorities during these tough times.

- Spaces are being setup keeping social distancing in mind, so that you don't have to share your private holiday space with any other guest
- Entrance to all private holiday spaces is private
- All entrances and outside areas are sanitized with a disinfectant on a regular basis
- All high touch points are cleaned frequently with alcohol and sodium hypochlorite solution
- All our property managers have been trained by qualified medical professionals to ensure that all necessary steps for COVID prevention are being followed
- Body temperature of all staff members is monitored on a regular basis and they wear face masks at all times
- Sanitizers have been placed at entrances and critical contact points and all staff members wash their hands with soap and water frequently

Travel history of all guests is taken at the time of booking

Guests have to wear face masks and their body temperature
is taken at the time of check in. The luggage is disinfected before being allowed inside



MEALS & MORE

Breakfast

8:00 AM - 10:00 AM

Lunch

1:00 PM - 3:00 PM

Dinner

8:00 PM - 10:00 PM



ALL SERVICES PAUSE AT 10 PM RESUME AT 8 AM



MEALS & MORE

Available at an additional cost:

Bonfire Bar-be-que Candle light dinners Outdoor dining Room Decorations Honeymoon Packages Birthdays/Anniversary Packages Group Packages

For more information and current promotions and packages call 9810743242



HOTEL POLICIES

As per Government of India's security regulations, It is mandatory for all guest (including kids) to show a valid photo identification (passport for foreigners) at the time of check-in. Please do ensure to carry this with you .

Check-in time : 02:00 PM and Check-out time : 12:00 NOON

GUEST POLICIES

- Smoking / Hukkah in the rooms is not allowed.
- There is no room service for meals only a limited snack menu at select locations.
- All homestyle meals are served in the dining area during the time stated on the menu. There is a minimum of Rs. 1000/ surcharge for advance requests for serving a meal in any other area (outside of the dining room) available only at the Managers' discretion during regular meal hours. No outside catering is permitted.
- Guests do not have access to our kitchen and are not allowed to cook on property. Seclude properties have standardized menu and fully staffed kitchens. In addition, specially curated meals are available for groups with advance notification/planning.
- We care about your well being, if you have special needs, food allergies etc, please notify us in advance. We can discuss the possibilities to accommodate your dietary requirements. Our last order for food is 10pm, and all staff retire by 11pm. (with the exception of NYE).
- We provide daily housekeeping service. For your use, we have selected handcrafted Osadhi natural guest toiletries which are refreshed as needed during your stay, but not more than once in a day. Should you require additional product, you can purchase them via the property Manager at the listed price on the product.
- Following our eco-friendly, water conservation policy we change our bed linens and towels every two days, should you want it daily, we can accommodate your request for nominal charge of Rs. 450/- per service. Please notify the Manager to arrange additional service.
- Should you have a fireplace in your room, at an additional charge of Rs. 450/ our staff will light it for you it lasts for about 1.5 hours and will be put out no later than 10pm by our staff. This is for your safety and that of the property.
- Guests are required to adhere to the noise ordinance policy as per individual property.
- <u>QUIET HOURS</u> begin at 9:30 p.m. disturbing the peace through loud music or drinking, or unruly behavior is not permitted. Property manager reserves the right to decide what is loud music and caution the guest to reduce sound levels to personal listening level.
- Guests are required to wear appropriate casual attire during their stay and behave in a manner that is respectful to other guests, our staff and our property.Not adhering to a decency code on any Seclude property or a violation of our policies can result in removal from property without a refund.
- We provide other additional service on chargeable basis like Bonfire (fixed hrs subject to weather permitting), Driver / Maid accommodation, Bar-be-que dinner, Cake ,Candle Light Dinner / set up, Room decoration, etc.

STANDARD AMENITIES

Electric kettle Room heater Electric blanket Wifi Badminton Court Basketball Court TV in the Common Area

OTHER POLICIES

Any breakage or damage of any items in the property will be charged as 'actuals'.

Billable items will be deducted from security deposit or additionally billed. These include:

- •Breakage of glassware and crockery.
- Damage to property, furniture and fixtures, linen, etc.

Few chargeable add-ons:

- . Fire place (fixed hrs.)
- . Bonfire (fixed hrs.) subject to weather permitting
- . Driver / Maid accommodation
- . Bar-be-que dinner
- . Cake
- . Candle Light Dinner / set up
- . Room decoration

Prices are available with Sales team and the Property Manager on request.

Child Policy

0-2 years	Complementary stay without extra bed, on existing
Above 2 years	bed Rs.1680/- each with taxes

Billiards Table

Call 9810743242 to find out about current packages and promotions.



CANCELLATION POLICY

A. Standard Rate (SR)

<u>Cancellation Policy</u>: In case of cancellation, out of the total tariff of the entire period booked:

- For period more than 15 days before the date of booking- 100% refund
- For period of 7 days to 14 days before the date of booking- 50% refund
- $_{ullet}$ For a period less than 7 days from the date of booking- No refund
- No shows will be treated as 100% cancellation no refund
- Cancellations refund of Credit card and online payments will be charged 5% extra. It takes about 15 days to process such refunds.
- In the event of part cancellation of the reservation (i.e. reduction in duration or number of rooms), the above cancellation policy will apply on a pro-rata basis.

* Seclude Covid19 Policy - In case of Government advisory changing and we are unable to take guests on arrival due to Covid 19 rules of the departing state of the guest or the rules of the state where the hotel is situated, the booking amount will be adjusted as a "Hotel Credit" which can be used for any future booking dates (subject to availability) for a period on 6 months from the date of the original check in date.

B. Non Refundable Rate (NRR) (Discounted Rate - on DISCOUNT OF %)

<u>Cancellation Policy</u>: In case of cancellation of a booking made of a Non Refundable Rate amount, th total tariff is to be paid in advance at the time of confirming the booking and is non-refundable.

* <u>Seclude Covid19 Policy</u> - In case of Government advisory changing and we are unable to take guests on arrival due to Covid 19 rules of the departing state of the guest or the rules of the state where the hotel is situated, the booking amount will be adjusted as a "Hotel Credit" which can be used for any future booking dates (subject to availability) for a period on 6 months from the date of the original check in date.