

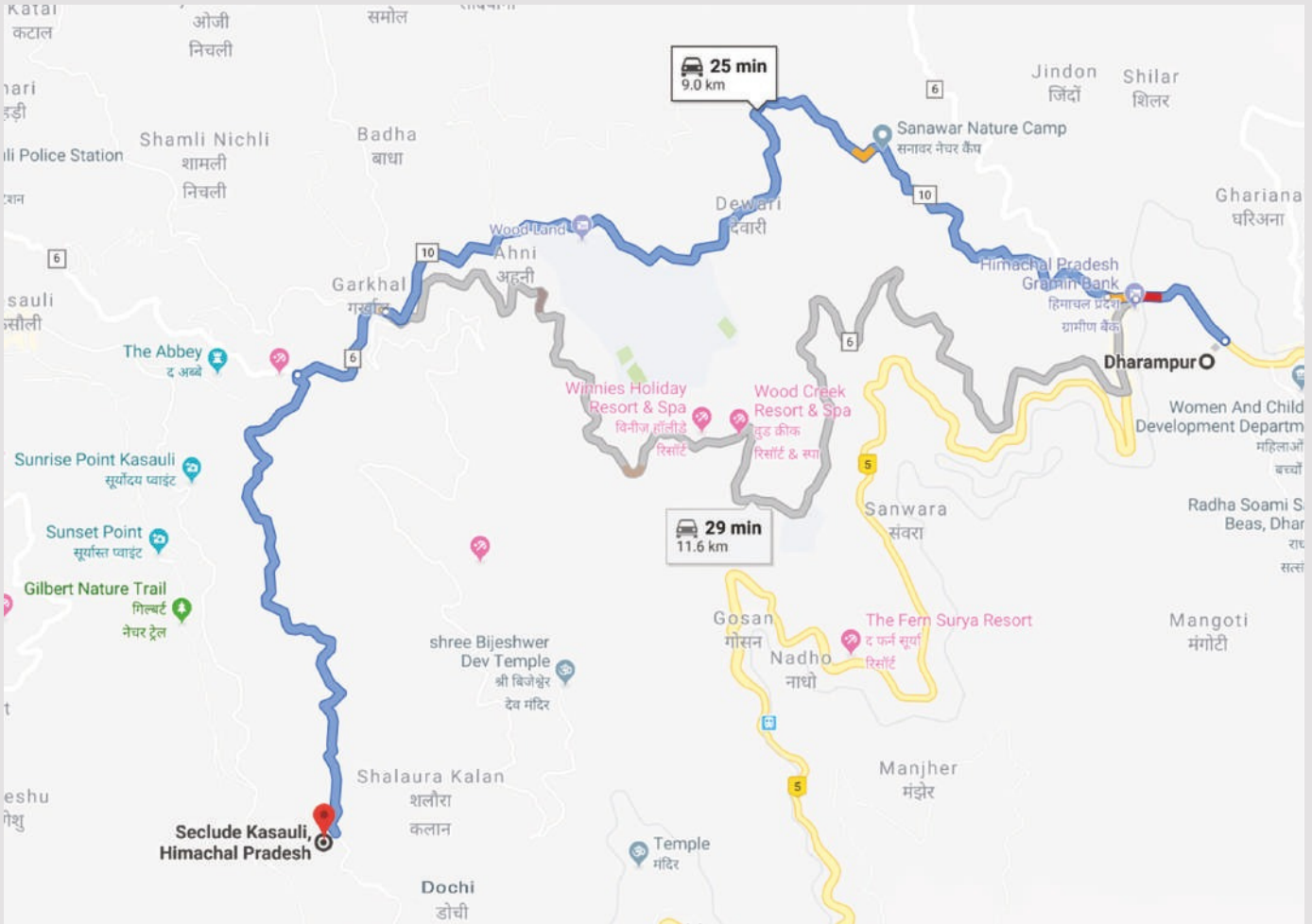


FACT SHEET - SECLUDE KASAULI



A five-hour drive from the capital, on NH 44 takes you to this small cantonment town of Kasauli. Surrounded by the lofty Himalayas and blessed with vast stretches of fruit orchards, Kasauli is a year-round destination which attracts tourists from all over the country. Widely known for its enchanting views, cool climate and mesmerising sunsets, this little hill station is perfect for a romantic getaway.

LOCATION



SECLUDE KASAULI

Divine Valley, Village Dochi,
Kasauli, Solan, Himachal Pradesh – 173204 India

From Dharampur drive towards Garkhal market and at its end starts KimmuGhat. Take the first slip road on the LEFT once you see the board of Divine Valley 2.9 km (the signboard is not highly visible). Divine Valley is a gated community approximately 3 km from the turn in village Dochi and will come on your right side. Drive into Divine Valley through the barrier towards the top. Seclude Kasauli is third house on the left with a green roof and bisque coloured walls, though it's bungalow no. is 4.

The Google Pin Location is <https://goo.gl/maps/3pSucqFRzaE2>



GETTING THERE

By Air

Chandigarh Airport is the nearest airport to Kasauli. Regular domestic flight service is available to Chandigarh from all important Indian cities like Delhi, Mumbai, Amritsar, Chennai, Srinagar and Kolkata. The airport is around 70 km away from Kasauli. Taxis from outside the airport can be easily availed at a nominal price to reach Kasauli.

By Train

Kasauli does not have a railway station of its own. The nearest and one of the most important railway stations of North India is Kalka which is located around 40 km away from Kasauli, Kalka connects Kasauli by a good number of trains from cities like Amritsar, Delhi, Kolkata, Chandigarh and Mumbai. Local taxis can be availed from outside Kalka station to reach Kasauli.

By Road

Kasauli is well connected by road network. Guests coming from Delhi can take NH44 to reach Chandigarh and then from there Kasauli is 80 KMs. We are on google maps and guests can easily search us and navi- gate.

By Bus

The nearest bus stand is Dharampur. Located around 10 km away from Kasauli town, Dharampur connects Kasauli by a good number of buses from cities like Amritsar, Delhi, and Chandigarh. Local taxis can be availed from Dharampur bus stand to reach Kasauli.

Transfers

We can offer pick and drop service from the airport, railway station or bus stand. Please contact our **Property Manager @ +91-9736264400. Or, you may also contact at our corporate office @ +91-9810743242.**

Parking

Allocated Parking. Parking in unauthorized areas is not permitted. Vehicles are subject to being towed at owners expense.

Accessibility

Easily accessible. Multilevel property, no elevators.

SECLUDE KASAULI ROOMS



Seclude Kasauli is located in Divine Valley, a prestigious gated community (Dochi village, Solan - 6 kms before Kasauli). It is a spread of total nine bedrooms through three sister properties – Two properties with four bedrooms each and one bedroom duplex. Each room is uniquely designed with huge windows to witness the wonders of nature.





LIGHT & SHADOWS(4 Bedroom Villa)

Light and Shadows is an elegant and chic property designed in contemporary style with touches of wabi-sabi aesthetics. This property has four bedroom, each having it's own uniqueness. The rooms are designed in a modern way with infusion of tribal decor which will give you the feeling of relaxation, calmness, and comfort. The soft textures will help to de-stress and clear thoughts after a busy day while the clean lines and uncluttered surfaces will bring your mind in order to your mind.



STARLIT

With warm coloured walls, a large print 'Kit Kemp' inspired queen-sized bed and starry sky facing windowpanes, this cosy 175sq ft room, quietly tucked away in the attic, is a perfect place for snuggles and cuddles.

HEART LIGHT

This 200 sq ft, Tuscan inspired room with a king-sized bed, naga inspired ensuite bathroom will fill your heart with light and joy. It can accommodate an extra mattress (additional cost) as well.

It shares an attached balcony overlooking the valley with the adjacent room called Fire glow.



FIREGLOW

An expansive 435 sq ft bedroom which has a king size bed and can accommodate an extra mattress (additional cost) comes with a fireplace and naga inspired ensuite bathroom.

It shares an attached balcony overlooking the valley with the adjacent room called Heart light.

SHADOW DANCING

This huge 602 sq ft ultra-modern bedroom comes with a King-sized bed, a sitting area, a fireplace, a wooden swing hung right in the middle of the room and a modern en suite bathroom. This room can accommodate an extra mattress (additional cost) as well

It opens into a private garden with the view of the Himalayas, the lush greenery and the swift, refreshing gushes of cold and pure air.





OPEN BLUE SKIES(4 Bedroom Villa)

“The sky is my roof, the clouds are my dreams and the horizon is my limitation”

Welcome to Open Blue Skies – A 4 bedroom villa – perched above the rest of the world, it looks down while you look up.

The open living room, the sunny outdoors, the balconies with lounge chairs, the stylish bedrooms and of course, the Seclude Hospitality, makes the space truly breath-taking. Experience the top of the world at Open Blue Skies.



ONCE UPON A CLOUD

On top of the world looking down on creation that's the only explanation you can find . This room takes you on a journey of the morning skies and starlit nights as lie down and sleep with your dreams. Open your eyes and be amazed at the mountains below you – Just be a cloud today.

BLOWING IN THE WIND

How many times would you want to escape? Want to lie in the sun? Want to live in your thoughts? How many times would you allow the latticed headboard to filter sleep into your eyes? The answer my friend is, blowing in the wind, the answer is blowing in the wind.



WILDFLOWERS

You belong amongst the Wildflowers - A striking blue headboard looks down at the "Sink in" double bed. The balcony opens out to the mountains, the comfy chairs are patterned to compliment the wall colour and the entire room gives a feeling of being close to the birds and the bees.

CHECKMATE

Make several wishes - place them around in your world - place them within reaching distance and then fulfil them -one by one -till you are ready for more. Welcome to the luxury of Checkmate where the various squares are meant to be wishes, dreams & aspirations upon which you lay your weary head.





ROCKY MOUNTAIN HIGH(1 Bedroom Duplex Villa)

An independent, duplex villa with 273 sq ft bedroom which includes a queen size bed, and ensuite bathroom along with a private balcony and a 298 sq ft ground floor lounge area with a fireplace along with a lawn which opens up to the view of the valley.



Seclude places the well being of everyone as their top priority and has therefore adapted the following measures as per WHO, Hospitality Industry and the local authorities during these tough times.

- ✔ Spaces are being setup keeping social distancing in mind, so that you don't have to share your private holiday space with any other guest
- ✔ Entrance to all private holiday spaces is private
- ✔ All entrances and outside areas are sanitized with a disinfectant on a regular basis
- ✔ All high touch points are cleaned frequently with alcohol and sodium hypochlorite solution
- ✔ All our property managers have been trained by qualified medical professionals to ensure that all necessary steps for COVID prevention are being followed
Body temperature of all staff members is monitored on a regular basis and they wear face masks at all times
Sanitizers have been placed at entrances and critical contact points and all staff members wash their hands with soap and water frequently
- ✔ Travel history of all guests is taken at the time of booking
- ✔ Guests have to wear face masks and their body temperature is taken at the time of check in. The luggage is disinfected before being allowed inside



MEALS & MORE

Breakfast

8:00 AM - 10:00 AM

Lunch

1:00 PM - 3:00 PM

Dinner

8:00 PM - 10:00 PM



SECLUDE RECHARGE MODE

ALL SERVICES PAUSE AT **10 PM**
RESUME AT **8 AM**



MEALS & MORE

Available at an additional cost:

Bonfire
Decorations
Honeymoon Packages

Bar-be-que

Candle light dinners
Birthdays Packages

Outdoor dining Room
Anniversary Packages
Group Packages

For more information and current promotions and packages call 9810743242



DIVINE VALLEY POLICIES

Divine Valley is a private gated community, where all guests at Seclude have to respect their fellow guests as well other residents of Divine Valley. Our guests are required to follow the rules below that are centered around common courtesy and maintenance of a peaceful and harmonious environment - which makes Seclude Kasuali at Divine Valley special.

Parking

There is a designated parking area for all Seclude guests and parking anywhere else is not permitted at any time. Guest are required to drive up to the Seclude entrance, where their bags will be unloaded, and then the vehicle needs to be driven to the designated parking area.

Outdoor areas

Seclude guests are not allowed to use the areas outside of the Seclude properties for recreation. Seclude Kasuali has outdoor sitting areas and if needed, guests can request for additional seating in our outdoor area. For our guests at Rocky Mountain High, please be thoughtful while walking to and from the main property, so as not to disturb the peace and quiet of the other residents of Divine Valley in your path.

No nuisance or littering in the common area.

None of the guests shall trespass into the properties of any other.

No photography or making videos without permission.

Music and noise

Seclude Kasuali has a noise ordinance - there is no loud music allowed in any outdoor area after 9pm. You can continue to enjoy music in your rooms as long as it doesn't impact fellow guests at the property and cannot be heard anywhere in the common areas or outside the property. This restriction is not only limited to music, but also for loud conversations, children playing, and group gatherings.

Our guests choose Seclude Kasuali to enjoy peace and tranquility with the beautiful backdrop of the hills in a safe and highly respectable community. We want all our guests to have this wonderful experience. Our team will do everything that they can to make your holiday at Seclude Kasuali a memorable one.

Note: Should our guests not comply with the above rules, Seclude will have no option but to ask guests to vacate the property and forfeit their booking without any refund.



HOTEL POLICIES

seclude
hotels home style

As per Government of India's security regulations, It is mandatory for all guest (including kids) to show a valid photo identification (passport for foreigners) at the time of check-in. Please do ensure to carry this with you .

Check-in time : 02:00 PM and Check-out time : 12:00 NOON

GUEST POLICIES

Smoking / Hukkah in the rooms is not allowed.

There is no room service for meals - only a limited snack menu at select locations.

All homestyle meals are served in the dining area during the time stated on the menu.

There is a minimum of Rs. 1000/ surcharge for advance requests for serving a meal in any other area (outside of the dining room) - available only at the Managers' discretion during regular meal hours.

No outside catering is permitted.

Guests do not have access to our kitchen and are not allowed to cook on property.

Seclude properties have standardized menu and fully staffed kitchens. In addition, specially curated meals are available for groups with advance notification/planning.

We care about your well being, if you have special needs, food allergies etc, please notify us in advance. We can discuss the possibilities to accommodate your dietary requirements.

Our last order for food is 10pm, and all staff retire by 11pm. (with the exception of NYE).

We provide daily housekeeping service.

For your use, we have selected handcrafted Osadhi natural guest toiletries which are refreshed as needed during your stay, but not more than once in a day. Should you require additional product, you can purchase them via the property Manager at the listed price on the product.

Following our eco-friendly, water conservation policy - we change our bed linens and towels every two days, should you want it daily, we can accommodate your request for nominal charge of Rs. 450/- per service. Please notify the Manager to arrange additional service.

Should you have a fireplace in your room, at an additional charge of Rs. 450/ our staff will light it for you - it lasts for about 1.5 hours and will be put out no later than 10pm by our staff. This is for your safety and that of the property.

Guests are required to adhere to the noise ordinance policy as per individual property.

QUIET HOURS begin at 9:30 p.m. disturbing the peace through loud music or drinking, or unruly behaviour is not permitted. Property manager reserves the right to decide what is loud music and caution the guest to reduce sound levels to personal listening level.

Guests are required to wear appropriate casual attire during their stay and behave in a manner that is respectful to other guests, our staff and our property.

Not adhering to a decency code on any Seclude property or a violation of our policies can result in removal from property without a refund.

We provide other additional service on chargeable basis like Bonfire (fixed hrs subject to weather permitting), Driver / Maid accommodation, Bar-be-que dinner, Cake ,Candle Light Dinner / set up, Room decoration, etc.

STANDARD ROOM AMENITIES

HDTV with TataSky

Electric kettle

Geyser

Room heater

Electric blanket

Wifi

Toiletries



OTHER POLICIES

Any breakage or damage of any items in the property will be charged as 'actuals'.

Billable items will be deducted from security deposit or additionally billed. These include:

- Breakage of glassware and crockery.
- Damage to property, furniture and fixtures, linen, etc.

Few chargeable add-ons:

- . Fire place (fixed hrs.)
- . Bonfire (fixed hrs.) subject to weather permitting
- . Driver / Maid accommodation
- . Bar-be-que dinner
- . Cake
- . Candle Light Dinner / set up
- . Room decoration

Prices are available with Sales team and the Property Manager on request.

Child Policy

| | |
|----------------------|---|
| 0-2 years | Complementary stay without extra bed, on existing |
| Above 2 years | bed Rs.1680/- each with taxes |

Call 9810743242 to find out about current packages and promotions.



CANCELLATION POLICY

A. Standard Rate (SR)

Cancellation Policy : In case of cancellation, out of the total tariff of the entire period booked:

- For period more than 15 days before the date of booking- 100% refund
- For period of 7 days to 14 days before the date of booking- 50% refund
- For a period less than 7 days from the date of booking- No refund
- No shows will be treated as 100% cancellation – no refund
- Cancellations refund of Credit card and online payments will be charged 5% extra. It takes about 15 days to process such refunds.
- In the event of part cancellation of the reservation (i.e. reduction in duration or number of rooms), the above cancellation policy will apply on a pro-rata basis.

* Seclude Covid19 Policy - In case of Government advisory changing and we are unable to take guests on arrival due to Covid 19 rules of the departing state of the guest or the rules of the state where the hotel is situated, the booking amount will be adjusted as a “Hotel Credit” which can be used for any future booking dates (subject to availability) for a period on 6 months from the date of the original check in date.

B. Non Refundable Rate (NRR) (Discounted Rate – on DISCOUNT OF %)

Cancellation Policy : In case of cancellation of a booking made of a Non Refundable Rate amount, the total tariff is to be paid in advance at the time of confirming the booking and is non-refundable.

* Seclude Covid19 Policy - In case of Government advisory changing and we are unable to take guests on arrival due to Covid 19 rules of the departing state of the guest or the rules of the state where the hotel is situated, the booking amount will be adjusted as a “Hotel Credit” which can be used for any future booking dates (subject to availability) for a period on 6 months from the date of the original check in date.

Note: Any “Hotel Credit” will be adjusted against the rates applicable on the revised date of travel and for the Seclude Property selected.